August 3rd, 2022

Lisa A. Skumatz, Ph.D.

Skumatz Economic Research Associates (SERA)

762 Eldorado Drive

Superior, CO 80027

RE: R1983 Savings-Weighted NTG Results Memo

Dear Dr. Skumatz,

Eversource Energy (“Eversource”) is pleased to submit these written comments regarding the Review Draft evaluation memo: *R1983 Savings-Weighted NTG Results* (“Draft Report” “Memo”), submitted July 1, 2022 by NMR Group (“Evaluator”). Eversource received the Review Draft Report on July 1, 2022 by NMR with a request to provide comments by July 15, 2022, and subsequently asked for an extension until August 3rd, 2022. Per the Energy Efficiency Board Evaluation Road Map Process, these comments are for consideration for inclusion in the Final Report.

The memo includes measure specific savings-weighted freeridership, spillover and installation rate values from the R1983 evaluation of the Home Energy Solutions (HES) program.

**General Comments on Draft Report Findings**

Eversource appreciates the evaluator’s efforts to conduct a comprehensive, thorough impact evaluation of the Companies’ HES program. Eversource generally agrees with the findings but seeks clarification on application of the results and qualitative and quantitative background information. We value the evaluator’s analysis and provide the following high-level comments and questions on the draft memo. Full and detailed comments can be found in the attached document “R1983 NTG Review DraftMemo\_20220702\_ ES\_Comments”.



**Comments and Questions:**

**Free Ridership:** There was a large increase in rebates for several measures in 2020, including insulation. If possible, we would be interested in seeing what effect this may have had on free ridership year-over-year for the affected measures.

**Application of NTG values:** Please confirm if the net-to-gross, free ridership and spillover values recommended in the report are specific to the HES program and applicable to all fuels. There are several measures (refrigerators, thermostats, central air conditioning, heat pumps, clothes washers, etc.) that are no longer offered through the HES program but are offered through the retail or heat pump specific programs.

Thank you for the opportunity to provide comments.

Sincerely,

Kiersten Williams

Kiersten Williams

Analyst, Evaluation | Energy Efficiency | Eversource

Kiersten.williams@eversource.com