

# CT R1973 RETAIL NON-LIGHTING EVALUATION

Evaluation Plan & Activities

Brett Close, Managing Consultant  
Jenna Bagnall-Reilly, Senior Consultant



1



2

## AGENDA

### 1. Research Objectives

### 2. Evaluation Plan

- Literature Review & Interviews
- Engineering Review
- EM&V Best Practices Comparison
- Shelf Assortment Analysis
- Sales Data Analysis

### 3. Evaluation Outputs



## OVERVIEW OF RETAIL NON-LIGHTING PROGRAMS

### Energy STAR Retail Products Program (ESRPP)

- Midstream incentives to retailers for the sale of each qualified unit.
- Nationally-coordinated program.
- Eversource and UI have participated since April 2018.

### Online E-Commerce Program

- Online platform offering energy-efficient (EE) equipment.
- Customers receive instant rebates for purchasing EE equipment through platform.
- UI has launched and is considering additional measures.
- Eversource may launch early in the new year.

3

3

## RESEARCH OBJECTIVES TO DRIVE DELIVERABLES

From the RFP



### Research Objectives

**Primary:** Develop improved impact parameters for retail non-lighting programs.

**Secondary:** Recommend improvements to program design and implementation.



### Research Questions

- What methods have been adopted in other states?
- Is it appropriate to adopt or adapt parameters from other states?
- What assumptions for gross savings and attribution should be adopted?
- What are recommended improvements to program design and implementation?

4

4

## ENERGY STAR RETAIL PRODUCTS PROGRAM (ESRPP)

**Context:** Declining residential lighting savings leaves opportunity for new programs.



**ESRPP Goal:** The program influences retailer behavior and codes and standards to drive end users toward efficient purchases.

**Context:**

- UI not currently claiming savings
- Eversource claiming minimal savings
- Program specifications change annually and do not exactly match ES specs
- Challenge for program attribution

**Evaluation Outcome:**

- Establish evidence for savings claims
- Update gross savings metrics
- Update measure-specific PSD impact parameters and approach
- Estimate program-attributed sales

5

5

## ONLINE E-COMMERCE PLATFORM

**Context:** Declining residential lighting savings leaves opportunity for new programs.



**E-Commerce Goal:** Program provides an additional path for residential savings.

**Context:**

- UI is currently claiming savings
- Eversource planning to launch in 2020
- Appliance and electronic measures in PSD not recent and/or lack regional focus

**Evaluation Outcome:**

- Improve evidence for savings claims
- Outline program best practices
- Update measure-specific PSD impact parameters

6

6

OVERVIEW OF EVALUATION PLAN

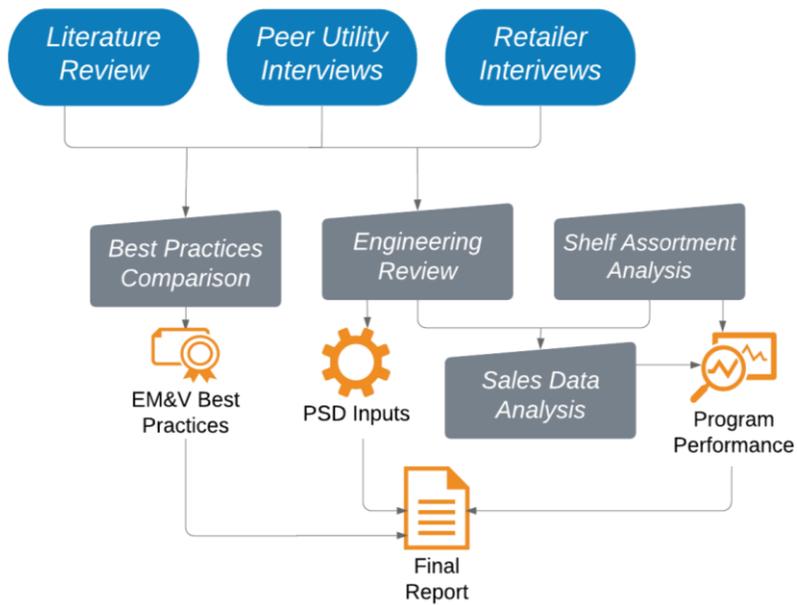
RESEARCH ACTIVITIES	ESRPP	E-Commerce
Literature review	✓	✓
Peer utility interviews	✓*	✓
Retailer interview analysis	✓	
EM&V best practices comparison	✓	
Shelf assortment survey analysis	✓	
Sales data analysis	✓	
Engineering review of impact parameters	✓	✓

\* ESRPP peer utility interviews will also include external collaborators.

7

7

OVERVIEW OF EVALUATION PLAN



8

8

## LITERATURE REVIEW

### Focus:

- Research relevant studies to review impact approaches and program best practices.
- Incorporate findings from other ESRPP and E-commerce programs.
- Refine key questions for peer utility interviews.
- Document program metrics and evaluation approaches for best practices comparison.

#### RESEARCH ACTIVITIES

Literature review

ESRPP

E-Commerce

✓

✓

9

9

## INTERVIEWS

### Focus:

#### Retailer Interview Analysis

- ESRPP retailer interview data provided by national ESRPP evaluation collaborative.

#### Peer Utility Interviews

- Assess impact approaches and investigate program design.
- Also talk with external ESRPP collaborators.

#### Key Interview Topics:

- Program structure, retailer involvement
- Program impacts, savings claims
- Cost-effectiveness inputs, regulatory treatment

**Outcome:** Key findings from literature review and interviews.

↳ Input to engineering analysis and EM&V best practices comparison.

#### RESEARCH ACTIVITIES

Peer utility interviews

Retailer interview analysis

ESRPP

E-Commerce

✓\*

✓

✓

10

10

## ENGINEERING REVIEW OF IMPACT PARAMETERS IN CT PSD

**Focus:**

- Assess PSD gross impact approaches.
- Confirm engineering calculations.
- Determine if newer or more CT-appropriate input values exist.
- Adapt impact approaches that allow for more flexible updates based on changes in specifications.

**Example:** Update parameters to reflect Energy Star 1.2 + 30%.

## RESEARCH ACTIVITIES

Engineering review of impact parameters

ESRPP

E-Commerce

✓

✓

**Outcome:** updated unit energy savings, unit demand reduction values, and flexible approach, provide a basis for impact estimates

**Potential outcome:** updated incremental measure costs

11

11

## EVALUATION APPROACH BEST PRACTICES COMPARISON

**Context:**

- National ESRPP - designed to increase the adoption of EE products over long-term
- Utility program has short-term energy and cost-effectiveness goals
- Other states – challenge to claim ESRPP savings as part of EE portfolio

**Program evaluation needs:**

- Defensible claims of any short-term savings
- Document progress toward long-term market transformation goals
- Benchmarking program impacts for future evaluation

## RESEARCH DELIVERABLES

EM&amp;V best practices comparison

ESRPP

E-Commerce

✓

12

12

EVALUATION APPROACH BEST PRACTICES COMPARISON

Focus:

RESEARCH DELIVERABLES

EM&V best practices comparison

ESRPP

E-Commerce

✓

- Document short-term and long-term goals from national program.
- Outline program impact metrics that measure progress towards goals.
- Use CT RPP and other ESRPP program sponsors as case studies.
- Compare case studies across program metrics.
- Identify evaluation and program approaches that meet portfolio needs.

**Outcome:** program and evaluation industry best-practices that balance the trade offs between short- and long-term goals.

13

13

SHELF ASSORTMENT SURVEY ANALYSIS

Context:

RESEARCH ACTIVITIES

Shelf assortment survey analysis

ESRPP

E-Commerce

✓

- Utilities collected quarterly shelf assortment data starting in Dec. 2018.
- Increased product assortment at retailer locations is **a leading indicator** of program impact.

Focus:

- Analyze utility-collected data to determine trends in assortment of qualified products.



**Outcome:** measure changes in assortment of qualified products

↳ Input to EM&V best practices comparison

14

14

SALES DATA ANALYSIS

Focus:

RESEARCH ACTIVITIES

ESRPP	E-Commerce
✓	

Sales data analysis

- Rely on CT program sales data collected in ESRPP data portal.
- Use projected baseline approach with model averaging.<sup>1,2</sup>
- Incorporate additional influencing factors.
  - Examples: housing starts, employment, income information, and weather.
- Model baseline and actual sales of qualified products.
- Estimate program attributed sales. (difference between modeled baseline and actual)

Citations

<sup>1</sup> Close, Brett. "Con Edison Retail Products Platform (RPP) Evaluation." Prepared for Con Edison, (2018) pp. 13-15.  
<sup>2</sup> Close, Brett. "Pacific Gas & Electric Energy Star Retail Products Platform (ESRPP) Program Pilot Early Evaluation." Prepared for Pacific Gas & Electric, (2019) pp. 16-18.

15

15

EVALUATION ACTIVITIES AND OUTPUTS

EVALUATION OUTPUTS	RESEARCH ACTIVITIES
Program Metrics	<ul style="list-style-type: none"> <li>• Literature review</li> <li>• Peer utility interviews</li> <li>• Retailer interview analysis</li> </ul>
PSD Updates	<ul style="list-style-type: none"> <li>• Engineering review of impact parameters</li> </ul>
EM&V Best Practices	<ul style="list-style-type: none"> <li>• EM&amp;V best practices comparison</li> </ul>
Indicators of program impact	<ul style="list-style-type: none"> <li>• Shelf assortment survey analysis</li> <li>• Sales data analysis</li> </ul>
Program Recommendations and Final Report (delivered Aug 1, 2020)	<ul style="list-style-type: none"> <li>• Literature review</li> <li>• Peer utility interviews</li> <li>• Shelf assortment survey analysis</li> <li>• Sales data analysis</li> <li>• EM&amp;V best practices comparison</li> </ul>

16

16

THANK YOU

