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Empowering you to make smart energy choices

SunShot Initiative Rooftop Solar Challenge
Online Permitting for CT Jurisdictions

Online permitting systems are an immensely impactful tool to bring efficiency to permitting processes across jurisdictions. Clearer, easier processes allow installers and municipalities to handle higher volumes of permit requests, and allow for more residents and businesses to benefit from clean energy. More generally, online permitting can allow a municipality to increase business and help its community prosper.

There are many options to choose from for online permitting and there is a wide range in the functionality offered. Ideally, online permitting software should be able to do most or all of the following:

- Handle rooftop solar PV permitting as well as other types of permitting.

- Provide downloadable approval documents.

- Include an upload option for completed permit applications.

- Offer an interactive workflow permit approvals, inspections, notifications and next steps.

- Display approval-status information.

- Help your municipality store and track permit application information and documents.

- Be user-friendly, with clear instructions on how to use the system.

- Allow for online payments to jurisdictions when a permit fee is required.

ViewPermit and ViewPoint Cloud

Viewpoint's online permitting products, ViewPermit and Viewpoint Cloud, serve as the online permitting platforms for a number of Connecticut jurisdictions. The Capitol Region Council of Governments (CRCOG) acquired state support for a group of Connecticut towns to work with the company ViewPoint and help develop the ViewPermit software platform. ViewPoint's latest product offering, ViewPoint Cloud is also available to CT municipalities.

ViewPoint's software packages allow permit applications to be submitted and paid for online. The system comes with pre-built application templates that can be customized by the client and used to track any number of permit types. Users can set up multi-step approval workflows and applications can be viewed and approved by any number of users simultaneously. The system also allows for management reporting on all permits in the system. ViewPoint's lastest software, ViewPoint Cloud is a cloud-based platform with flexible payment structures.

Towns using ViewPermit: Bolton, Brookfield, Coventry, East Hartford, Enfield, Glastonbury, Madison, Manchester,

Milford, New Britain, New Haven, Newington, New Milford, North Haven, Simsbury, Southington, Stamford, Tolland, Waterford, Wethersfield

For more information visit www.viewpointcloud.com or contact municipalities currently using this product.

Municity 5

Municity 5 a cloud-based municipal management system that allows users to customize their own software package, based on department needs.

The system comes pre-loaded with standard features such as integrated GIS, dashboard analytics, and customizable workflow and features modules for Building, Planning & Zoning, Clerk, Public Works and Assessment departments. In 2016, the Capitol Region Council of Governments (CRCOG) selected Municity Cloud to serve as additional vendor to provide members an option for online permitting. Pricing is flexible and based on the municipality's size.

According to Municity, the system's features include:

- A complete building, permitting, inspection (including fire and health), code-enforcement, planning, zoning solution.

- Fully cloud-based, runs through any web-browser (no software to install, no servers to maintain).

- GIS-centric, including Google, Bing, ESRI, CT State and your local GIS data.

- Attach all your documents and pictures.

- DPW Module includes asset management, work-orders, inspections and maintenance.

- Full ad-hoc reporting including charts and graphs.

- Integrates with building, fire and local codes.
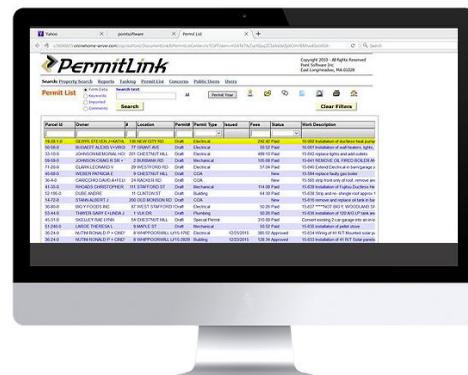
Towns using Municity: Hebron, Weston, Southington

For more information visit: www.municitysoftware.com

PermitLink

Point Software has been developing software applications for municipal governments since 1989. Their cloud-based permitting platform, PermitLink™, simplifies record rention and permit workflows for municipalities.

According to their website, PermitLink is much more than a way to organize your documents. It's a tool that empowers organizations to drastically reduce their dependency on paper-based forms, while streamlining internal processes, workflows and related tasking.

This powerful application serves to ensure data integrity and maximize efficiencies as teams perform essential tasking associated with data capture, approval processes, calculations and reporting. Best of all, PermitLink™ connects teams in real-time (within the office or elsewhere) through a simple, intuitive interface and via a variety of Web-enabled devices. PermitLink offers fixed and pay as you-go options for users.

The system allows users to:

- Create, secure and immediately access your entire database of forms

- Streamline enterprise-wide processes while improving efficiency levels

- Automatically assign and track associated tasking

- Extend your office virtually by completing and signing forms & reports via iPad®, laptop or tablet PC

- Quickly and easily generate reports

- Improve your bottom line by substantially reducing waste and redundancies, while eliminating human error

Towns using PermitLink: Ashford, North Branford, Woodstock

For more information visit: www.permitlinkusa.com

Energov

EnerGov is a planning, permitting and licensing software platform developed by Tyler Technologies. Energov uses GIS technology to facilitate municipal processes. The company describes the benefits of its software as follows:

From planning, permitting and licensing to asset management and citizen requests, our industry-leading EnerGov platform uses GIS to automate and centrally connect critical processes, streamline workflow, improve communication and increase productivity from desk to field.

EnerGov empowers public sector jurisdictions across the country by:

- Harnessing the power of GIS

- Integrating departments and agencies

- Actively engaging citizens

- Improving operations desk to field

- Creating efficient workflow

- Creating powerful reports.

Towns using Energov: Hartford

For more information visit: www.tylertech.com

For assistance contact:
CGBSunShot@ctgreenbank.com
Or visit: EnergizeCT.com/sunrisene

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EnergizeCT.com/sunrisene
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